



New York Life Insurance Company
Group Membership Association Disability Claims
P.O. Box 228
White Plains, NY 10602

June 1, 2026

Dear Disability Claimant:

We are pleased to inform you that we now offer direct deposit of your benefits through Electronic Fund Transfer (EFT) to your bank account.

With the EFT option, you will receive an Explanation of Benefits mailed to your home address. The claim funds go directly into the account you select.

In order to take advantage of the EFT option, you need to provide us the account number of the bank account and your bank's routing number. This is generally on your check so a voided check from your checking account or a deposit slip for your savings account with the bank routing information can be provided. The payment will set up to be sent to your account approximately 8 days before the end of the month. This will eliminate the worry about receipt of your disability checks through the US mail and save you a trip to the bank. You will need to keep us advised in any change to your account because if the account is closed, the EFT will be rejected.

We believe this streamlining of payments will provide a feeling of security to you and eliminate unnecessary steps. If you wish to elect this option, please sign the bottom of this letter and return the letter and a copy of your check or savings account deposit slip in the enclosed envelope. Please also provide a telephone number where indicated below so we can contact you with any questions.

If you don't want to switch to EFT at this time, you can make the request any time in the future.

I am requesting payment be made by EFT.

Attached is:

- ☐ A voided check for a Checking Account.
- ☐ A deposit slip for a Saving Account.

Print Name

Date

Signature

Telephone No.